

ABSTRACT OF THE DISCLOSURE

A system is provided for remotely servicing medical diagnostic systems. The diagnostic systems may include a range of modalities and system types. A remote service facility may be contacted by the diagnostic systems, or may contact the diagnostic systems via a network link. Service requests, messages, protocols, data and log files, and so forth, may be transmitted between the diagnostic systems and the service facility. The service requests are handled by the service facility interactively with the medical diagnostic systems. The diagnostic systems are thereby apprised of the status of service requests, service reports, and so forth. A uniform interface and platform are provided for facilitating interactive communications of service requests and data between the diagnostic systems and the service facility.